



National Council on
Interpreting in Health Care

Second Annual

MEMBERSHIP MEETING

**Atlanta, Georgia
June 5-6, 2008**

HAND IN HAND:

Shaping the Profession

TOGETHER!



How often do you feel you've made a difference, really improved someone's life? One person working for equal access and to resolve health disparities often ends up stymied, frustrated, and alone.

Working hand in hand we can do so much. We can help interpreters shape their careers. We can set the course for the development of training programs. We can define the shape of the field and work to implement high standards for interpreting services. We can plot the future to drive the Council and the field forward.

Our Second Annual Membership Meeting is a unique opportunity to stand together for equal access and medical interpreting as shared responsibilities. This meeting brings together diverse stakeholders:

- Policymakers and Legislators
- Hospital Boards and Administrators
- Agency, Independent, and Staff Interpreters
- Accrediting Organizations and Regulators
- Healthcare Providers
- Academic Institutions
- Trainers
- Associations
- Patients and Family Members
- Advocates
- Media Representatives

This year's program is designed around five key topics:

Interpreter Training and Education

What are effective methods and formats for training medical interpreters? How long should a course of training run? What essential information is needed to adequately prepare medical interpreters? How should training address ethics and standards?

Quality of Interpreting Service Programs

How can a program be established? What tools does a program need? Once a program is in place, how can it be promoted? How can a program be monitored for effectiveness?

Funding Interpreting Programs

What sources exist for funding? How can they be accessed? What other resources are available? What do model programs do? Can Medicare funding be tapped? How can a multi-tiered pay system work?



Standards for Trainings

Where are the regional and national plans for standards and how do these impact training? How long should a program last? What qualifications should trainers have? Who should design curricula and what should they include?

Community Building

Nationally, how can diverse stakeholders stand together, working to improve the field?

Come Together in Atlanta

The meeting will convene on the grounds of Emory University in Atlanta, Georgia, at the Emory Conference Center Hotel. Accommodations are available at the hotel and the adjacent Emory Inn.

Emory is located only fifteen minutes from downtown Atlanta, close to restaurants, hotels, arts facilities, and parks. Its location offers easy access to Atlanta's Hartsfield International Airport, and a nearby MARTA (Metro Atlanta Rapid Transit Authority) station provides convenient transportation around the city.

WHAT'S NEW THIS YEAR?

For the first time NCIHC's Membership Meeting is being presented in conjunction with another event. The Southeast Regional Medical Interpreter Conference will be held on June 6-7, 2008 in this same venue and begins immediately following the end of the NCIHC Membership Meeting. Watch for more information about the program and registration at www.mingweb.org. NCIHC members can also expect announcements on the NCIHC Listserv.

New Breakout Format

This year breakout sessions will bring attendees together in two different ways.

Thursday, June 5, 1:00-2:30 p.m., working groups will gather around five key topics: Interpreter Training and Education; Interpreting Program Quality; Interpreting Program Funding; Standards for Training; and Community Building. Participants in these working groups will come from all stakeholder groups. On Friday, June 6, 9:00-10:00 a.m., working groups will break out by profession to discuss questions specific to their own part of the field. Both sessions' discussions will be used to set priorities for the Council to address in the future.



New Speed Networking Event

Grab the chance to meet other Meeting participants. Get to know who stands by your side, sharing your goal of equal access to quality healthcare. Meet NCIHC members one-on-one on Thursday, June 5, 10:15-11:00 a.m.

Presentations of Best Practices

Don't reinvent the wheel; find out what's working and why. Here are presentations on new studies and best practices in various settings. How can they work for you and those you serve? Find out Thursday, June 5, from 3:30-4:15 p.m.

New Live Debate

What's the hottest topic in providing language services? Which side do you come down on? But have you considered the arguments for the other point of view? We'll be talking about a provocative topic, not in a reasonable, dispassionate manner, but in a lively debate with an invitation to you to get involved. The day's program wraps up with a Hot Debate from 4:00-5:00 p.m. on Thursday, June 5.

JOIN US TO SHAPE THE FUTURE

Brief reports (Thursday, June 5, 11:00 a.m.-noon) will update the newest developments in our field. Find out where we are and where we're going on topics like assessment, certification, standards, assessment, funding, regulations, organizations, and tools.

During plenary sessions the Board will be asking for you to set the direction and priorities for the Council. Where are our best energies spent? What do you want to see us accomplish? Possibilities include developing Working Papers on specialty areas, forming a Public Relations Committee to bring language access issues to the media, and giving special attention to a group for interpreter training.



The program is planned in a way that makes time for brainstorming around your challenges and come up solutions to bring home with you.

We also invite you to explore sponsorship and advertising possibilities. Please contact Jeanette Anders at janders@ncihc.org.

Thursday, June 5, 2008

8:30- 9:00 a.m.	Welcome and Board
	Report to the Membership
9:00-10:00 a.m.	Plenary Session
10:00-10:15 a.m.	<i>Break</i>
10:15-11:00 a.m.	Speed Networking
11:00 a.m.-12:00 noon	Updates from the Field
12:00 noon- 1:00 p.m.	Lunch
1:00- 2:30 p.m.	Breakout: Working Groups
2:30- 2:45 p.m.	<i>Break</i>
2:45- 4:00 p.m.	Presentations
4:00- 5:00 p.m.	Live Debate
5:30- 7:30 p.m.	Reception

Friday, June 6, 2008

8:30- 9:00 a.m.	Working Group Reports
9:00-10:00 a.m.	Breakout: Topics
10:00-11:00 a.m.	Plenary Session
11:00 a.m.-12:30 p.m.	Working Lunch and Closing Session

Poster sessions and exhibit space will be open before, during and after conference sessions.

N.B.: The Southeast Regional Medical Interpreter Conference will begin at 1:00 p.m., shortly after the NCIHC Closing Session.

Accommodations

In order to control meeting costs we have reserved only a small block of rooms at the Emory Inn. We encourage you to make your arrangements for lodging *as soon as possible*, since these rooms are likely to go quickly. Remember that other events are being held in the same conference center. Space is available at the venue at two sites:

- 1) Emory Conference Center Hotel (\$159 per night), 1615 Clifton Road, NE 404-712-6000 or toll-free 1-800-933-6679, www.emoryconferencecenter.com. (No rooms have been reserved by NCIHC, but you may book one on your own.)
- 2) The adjacent Emory Inn (\$109 per night), 1641 Clifton Road, NE 404-712-6000 or toll-free 1-800-933-6679, www.emoryconferencecenter.com/emoryinn.html. (NCICH has reserved a small block of rooms at the Inn. If they are taken you may ask if another room is available.)

The hotel and inn are part of the same complex and are connected by a covered walkway.

Other options, both on- and off-campus, can be explored from the Emory University Visitors' web page: www.emory.edu/visitors.cfm. The page also contains helpful information on area dining and entertainment.

